

DALLAS ANIMAL SERVICES

Department Fact Sheet April 2017

OUTREACH INITIATIVES

Customer Service

	Total Completed	Adoptions	Lost/Found	Combined	Tours	
Customer Surveys	71	71	0	0	0	
	Good/Excellent Conditions		Good/Excellent Cust Service		Recommend to Others	
Survey Rankings	99%		100%		72 of 72	
	April 2016		April 2017		FYTD 2016/17	
Number of Clients Served	16,256		22,619		207,750	

Spay/Neuters Facilitated by DAS

	April 2016	April 2017	Current Month % Change	FYTD 16/17
Our Vets/Our Pets	707	946	34%	6,802
Spay Days/Other	133	0	-100%	759

Pet Registration

Registrations	April 2016	April 2017	% Change	FYTD 16/17
Dogs Unaltered	158	159	1%	1,268
Dogs Altered	1,903	2,892	52%	17,618
Cats Unaltered	1	1	0%	116
Cats Altered	416	609	46%	4,182
Exempt (Senior)	563	618	10%	4,109
Totals	3,041	4,279	41%	27,293
Intact Animal Permits Issued	50	84	68%	471

Volunteer Activity

	Year End 2015/16	April 2017	FYTD 2016/17
Volunteers		247	
Volunteer Hours	3,344	1,636	6,100

SHELTER ACTIVITY

INTAKE	Fiscal Year End 2015/16	Fiscal YTD 2016/17	April 2016	April 2017	Current Month Variance	Current Month % Change
Dogs surrendered in shelter	10,699	5,115	850	717	(133)	-16%
Dogs impounded from field	9,158	7,852	723	1,276	553	76%
Cats surrendered in shelter	4,703	2,090	408	432	24	6%
Cats impounded from field	2,173	934	229	223	(6)	-3%
Other (wildlife, livestock, exotic) shelter	379	103	27	15	(12)	-44%
Other (wildlife, livestock, exotic) field	1,318	363	111	112	1	1%
INTAKE Totals	28,430	16,457	2,348	2,775	427	18%

OUTCOMES	Fiscal Year End 2015/16	Fiscal YTD 2016/17	April 2016	April 2017	Current Month Variance	Current Month % Change
Adoptions	8,951	5,734	654	769	115	18%
Dogs	7,018	4,670	558	630	72	13%
Cats	1,755	988	80	130	50	63%
Other	178	76	16	9	(7)	-44%
Redemptions	1,984	2,143	191	401	210	110%
Dogs - Field	1,912	623	187	191	207	111%
Dogs - Shelter		1,481		203		
Cats	68	37	4	5	1	25%
Other	4	2	0	2	2	N/A
Rescue & Relocate	6,196	4,202	595	752	157	26%
Dogs	3,554	2,880	278	442	164	59%
Cats	2,089	1,159	269	254	(15)	-6%
Other	553	163	48	56	8	17%
Euthanized	10,916	4,284	743	697	(46)	-6%
Dogs	7,350	3,143	509	480	(29)	-6%
Cats	2,718	881	167	166	(1)	-1%
Other	848	260	67	51	(16)	-24%
OUTCOMES Totals	28,047	16,363	2,183	2,619		

Live Release Rate all animals **61.1%** **73.8%** **66.0%** **73.4%**

Live Release Rate for all animals = adoptions + redemptions + rescue & relocate for all animals / all animal total outcomes